



Regional Coordinated Council: 4th Stakeholders Meeting



Wednesday, April 17th, 10am

ODOT District 11 Office – Main Conference Room

2201 Reiser Ave., New Philadelphia, OH 44663

Agenda

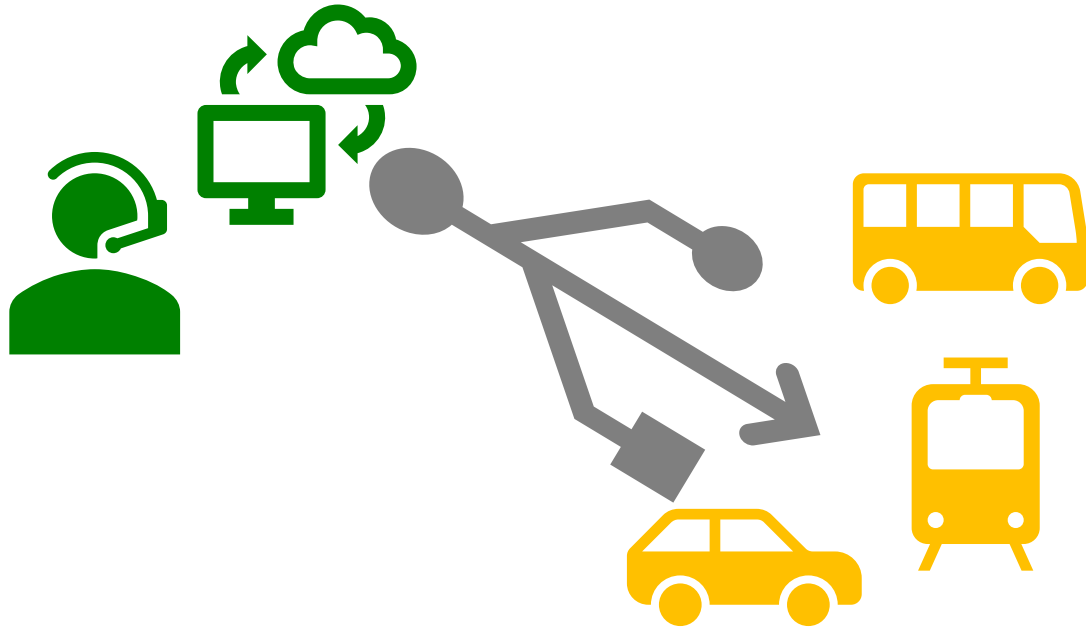
- Introductions
- Regional Coordinated Plan 2019 – Status
- CTS Coordination
- SEAT Presentation
- Goals & Strategies – Exercise
- Regional Committee – Volunteers
- TSP Information Tables Assistance – Breakout Session
- Provider Updates
- Schedule Update
- Next Steps

Regional Coordinated Plan 2019

- Executive Summary **Complete at end**
- Geographic Area ✓
- Population Demographics ✓
- Assessment of Available Services **In process, Due May 15th**
- Assessment of Transportation Needs and Gaps **Public Workshops in May**
- Goals and Strategies **In process, Today**
- Plan Adoption **Complete at end**
- Appendix **Continually in Process**

CTS Coordination

- Derek Platow
- Account Executive, CTS Software
- Regional Trips Portal Proposal



SEAT Presentation

-

Mid Ohio Mobility Solutions

Mid Ohio Mobility Solutions

Regional Call Center Plan

Breaking The Barrier & Building The Bridges



Why?

Within our Region each County has set providers/funding streams/ways of completing business, but we needed a stronger foundation to bridge the gaps in services and combine access for all those in need of transportation.



How?

Mid Ohio Mobility Services is designed to ADD to existing foundations and build a platform to combine/share/merge/assist in transportation needs.

What is Mid Ohio Mobility Solutions?



Regional Call Center



One Stop Shop for all transportation related calls



Links providers together



Solutions for all transportation needs on more of a case level basis



Call Center will be a partnership between SEAT and Tuscarawas County Senior Center
(Mobility Management-Shannon)



Call Center will house 2 part-time employees



Regional Loop Options
(Muskingum, Guernsey, Tuscarawas, Coshocton, Holmes)



Free access to CTS Technology

- Pilot (July-December 2019)**

Goal

Bridge

Bridge Gaps In Transportation



Move

Move more to ODOT'S Regional Plan



Create

Create better cost options for long distance trips



Share

Share trips when possible

Coming Soon..

- ▶ Brochure providing information about pilot
- ▶ Lots of Marketing to providers and agencies
- ▶ Caseworker Training



Questions?

Goals & Strategies

- **Overall Regional Goal**

“Transport more people, especially seniors and people with disabilities, with quality service in efficient time at the lowest costs to the public and the providers.”

Everyone who needs a ride can get a ride

- **Other Goals Ideas**

- Increase Ridership
- Decrease Overtime
- Decrease Cancellations
- Improve Employment Transportation For Everyone
- Affordable Transportation

Regional Coordination – Goals & Strategies

GOAL: *Transport more people, especially seniors and people with disabilities, with quality service in efficient time at the lowest costs to the public and the providers.*



Goals & Strategies

- Everyone has One Notecard
- View the SWOT + Unmet Needs Posters
- Write One Goal on the Note Card
- When Prompted, pass the card to your neighbor on your left
- Capture the Goal in your log area on your sheet
- Tally up duplicate goals: common ideas
- Record for a few turns; We'll do multiple rounds
- Rank at the top 1-5: Your Top 5 Goals for the Region's Transportation Needs
- Hand back to us before you leave

REGIONAL COORDINATED COUNCIL

SWOT ANALYSIS + UNMET NEEDS

POSITIVE
INFLUENCES

GOALS & STRATEGIES

STRENGTHS

Service Relationships & Utilizing Available Resources

- Specific Needs Well Addressed at County Level
- Personal Connections with Clients
- Client Knowledge Rapport Relationships "Local" Continuity Compassion
- Making Do with Very Little... "Success"

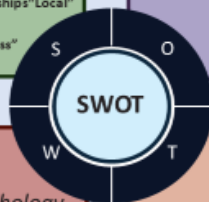
OPPORTUNITIES

Efficiency & Flexibility

- Streamlining Rules/Regulations
- Increased Coordination (Providers & Clients)
- Local Agency Rules Coordinate money/finances
- New Technology & Shared CTS System

GOALS & STRATEGIES

INTERNAL



EXTERNAL

WEAKNESSES

Funding & Compatible Technology

- Funders and Restrictions
- Same Day Trips (Schedule and Money)
- Cancellation to Rural Areas/Lost Money
- Lack of Cell Phone & Internet Access to Rural Areas

THREATS

Loss of Local & Homegrown Ownership

- Dismantle Local Capacity that was Built
- Loss of Personal Connection & Relationship with Clients
- Funding (Sources: 2nd/3rd Party Agreements)
- DD Privatization (Difficulty Attracting New Providers)

NEGATIVE
INFLUENCES

Travel outside county because of high demand within county

Medical Transportation – Outside County

Medical Transportation – Outside State

Expanded Service Hours if not Medicaid

Funding Source for Scheduling Software

Weekend employment transportation especially for DD

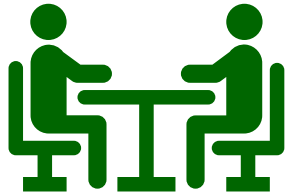
Transportation for third shift

Work Related Transportation

UNMET NEEDS

Regional Committee – Need Volunteers

- Brainstorming Team
- Begin with Key Issue: BILLING
- Regular Conference Calls
- Deliver Best Practices to Regional Coordinated Council
- 5 Volunteers

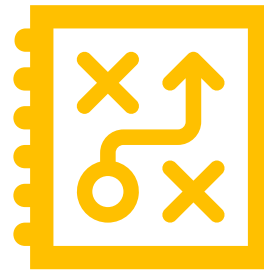


Break – Out Session

TSP Info Table Assistance

Transportation Provider Updates

- New Projects
- Upcoming Events
- Best Practices



RCC – 2019 Schedule Update

- **April 17** – RCC Meeting
- **May – Early June** – Public Workshops (Dates & Locations will be Emailed)
- **May 15** – RCC Conference Call
- **June 5** – RCC Conference Call
- **July 24** – RCC Conference Call
- **August 21** – RCC Meeting (*New Philadelphia ODOT D11*)
- **September 15** – Draft Regional Coordinated Plan – **Stakeholder Review**
- **September 18** – RCC Conference Call
- **October 16** – RCC Conference Call & Stakeholder Comments Due
- **November 1** – Public Meeting
- **November 20** – RCC FINAL MEETING (*New Philadelphia ODOT D11*)
- **December 10** – OMEGA Executive Board Meeting & Approval
- **December 31** – *RCC Final Plan Due to ODOT*

Next Steps

- Continue editing Regional Coordinated Plan
- Public Workshops – May
- RC Committee – Initial Conference Call
- Submit TSP Info Tables – May 15th

- **Submit 2018 O-D Data by August 21, 2019**

- Share Success Stories
- Mark your calendars for:
 - May 15 – RCC Conference Call
 - June 5 – RCC Conference Call
 - July 24 – RCC Conference Call
 - August 21 – RCC Meeting (New Philadelphia ODOT D11)

Questions & Contact Information

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