# OPTA Conference 2019: OMEGA Regional Public Transit/Human Service Transportation Coordination

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April 2<sup>nd</sup>, 2019







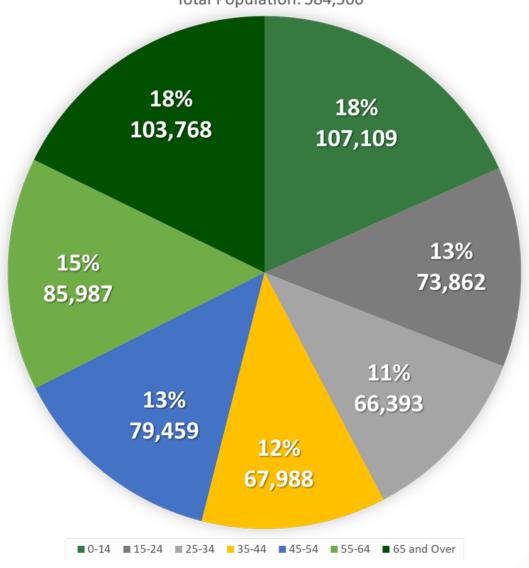
## OMEGA Overview: Who We Are



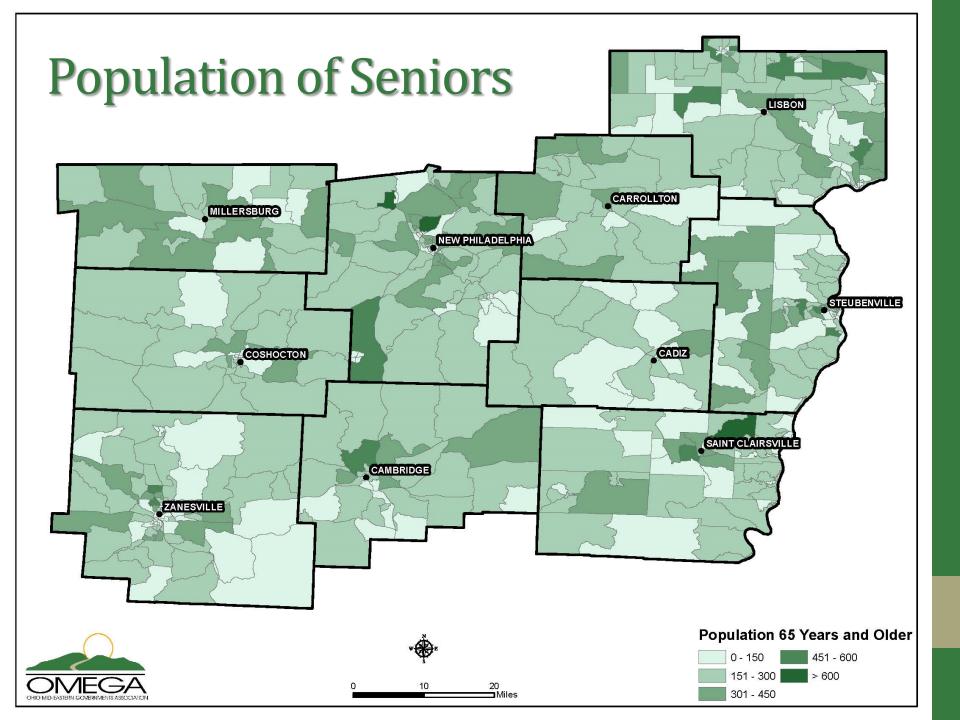
## Age Demographics

#### **OMEGA** Region Total Population by Age Group

Total Population: 584,566



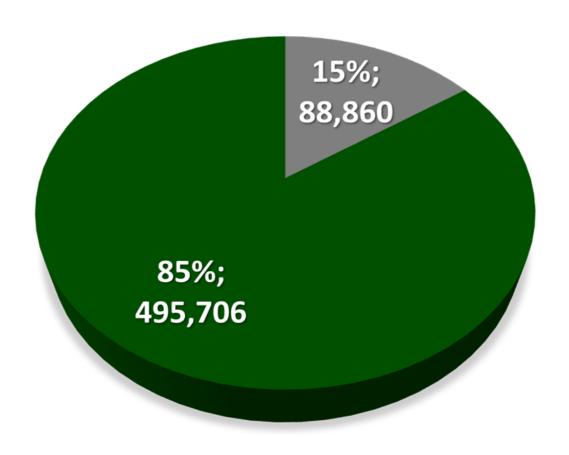
Source: Ohio Development Services Agency, Office of Research; April 2018



#### **Disability Rate**

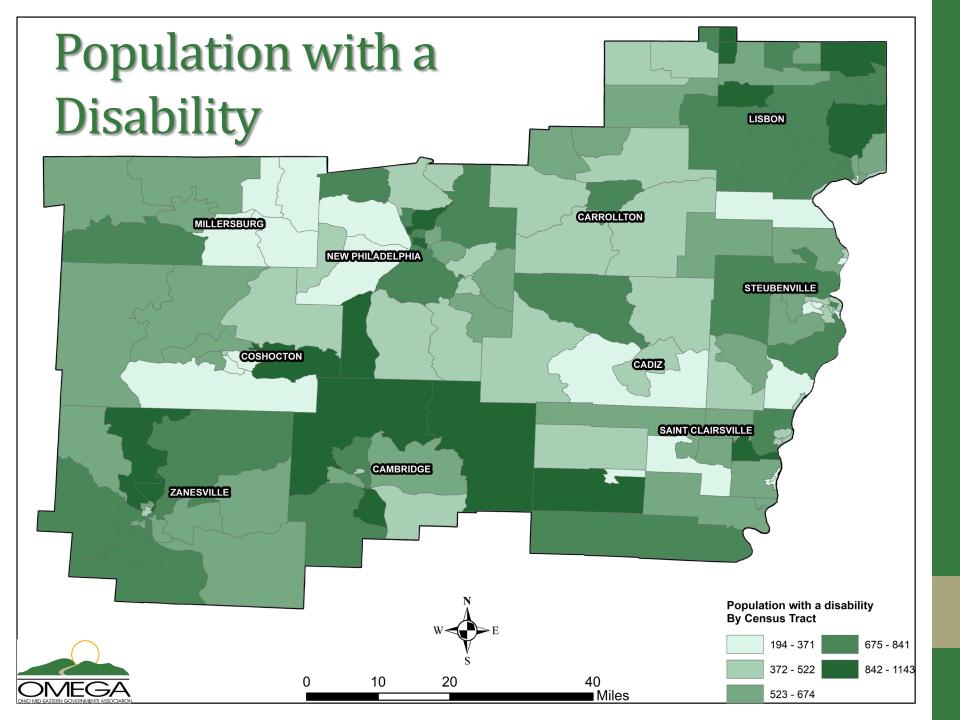
#### **OMEGA Region Disability Rate**

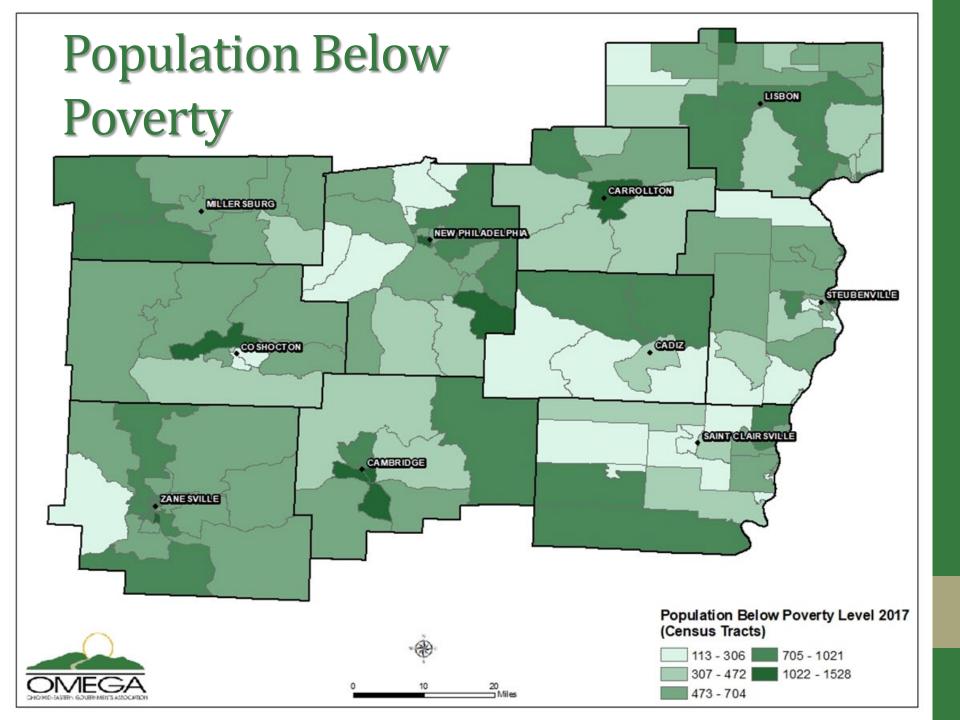
State of Ohio Disability Rate - 13.9%



■ Persons with a Disability

■ Persons without a Disability





# OMEGA Overview: When We Started

#### Regional Pilot Program

- Pilot Program Began January 2018
  - 5 of 10 counties had Local Coordinated Plans
    - Updated maps, data, surveys
  - Created 5 new plans in 2018
  - Established Regional Coordinated Council
- Important Factors
  - TSPs & Human Service Agency Relationships
  - Similar Challenges & Unmet Needs
  - Learning how local areas are governed
- Key Regional Issues
  - NEMT Medicaid Trips
  - Employment Transportation
  - Growing economy Oil & Gas Industry



#### **SWOT Analysis – Summary**

Strengths

 Service Relationships & Utilizing Available Resources

Weaknesses

Funding & Compatible Technology

**Opportunities** 

Efficiency & Flexibility

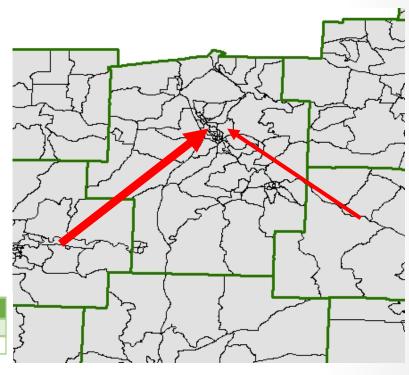
**Threats** 

Loss of Local/Homegrown Ownership

## **Origin-Destination Data**

- Date of Trip
- Trip Origin Address
- Trip Destination Address
- No Personal Information

Date	Origin Address	Destination Address
17-Jul-17	425 Easy Lane, St. Clairsville, OH, 43950	8990 Cranberry Blvd, Wheeling, WV, 26003
5-Jan-18	267 Sesame St, Steubenville, OH, 43952	12 Ohio Ave., Zanesville, OH, 43701



# OMEGA Overview: Where We're Going

#### Regional Coordinated Plan

- Due by End of 2019
- Coordinate Services for 50+ Transportation Providers
  - New Technology/CTS Software
  - Employment & Medical Transportation
  - Mobility Managers
- Establish MOU
- Provide ODOT Deliverables
- Challenges
  - Getting all Providers Involved
  - Discover a Shared Goal



#### **Regional Coordination**

<u>GOAL:</u> Transport more people, especially seniors and people with disabilities, with quality service in efficient time at the lowest costs to the public and the providers.

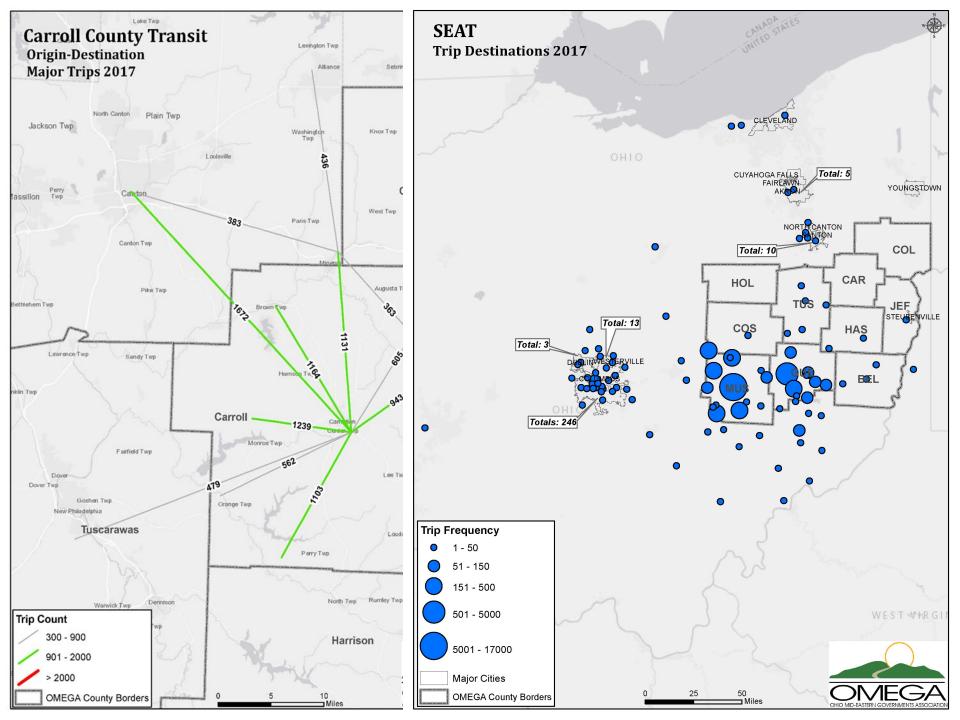




## **OMEGA Origin-Destination Study**

https://arcg.is/185rjL

https://arcg.is/10SSbb



#### **Next Steps**

Analyze Origin-Destination Data

Public Workshops & Surveys

Identify Regional Unmet Needs & Gaps

Develop Regional Coordinated Plan

Set Regional Goals

Establish a Region MOU

Begin Regional Plan Implementation

One-Stop Portal on our Website

# Questions?

#### **Contact Information**

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